

FOR IMMEDIATE RELEASE
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Concerned About Paying Your Utility Bill?

Funding available for New Richmond Utilities customers in need.

New Richmond Utilities urges electric customers concerned about being able to pay their bill to apply for Energy Assistance. Funding is available to help income-qualified residential customers pay their electric bills, including those whose employment has been impacted by the COVID-19 public health emergency.

Customers are encouraged to apply by contacting West CAP at 800-606-9227. More information is available at homeenergyplus.wi.gov.

“The current health emergency has resulted in a lot of job loss, and we want to be there for our customers in these difficult times,” said **Stacie Running**, Energy Services Representative. “By sharing this information, we hope to alleviate some of the financial stress in the community. We live and work in New Richmond, too, and we want to know our neighbors are getting the help they need.”

In Wisconsin, energy assistance eligibility requirements were adjusted to more efficiently assist families impacted by COVID-19 and are now based on the household’s previous month of income, rather than the former requirement of the previous three-month’s income. Energy Assistance provides bill pay support for heating costs, electric costs, and energy crises.

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